



Helping a leading renewable energy company drive new market expansion through providing business critical services

## Operate | Business Process Solutions

### The challenge

The client is a large European energy company and leading provider of renewable energy with operations around the world.

Following 55 strategic business acquisitions, the client reevaluated the efficiency of their core business functions in areas such as tax, legal, and HR—where several legacy third-parties were providing legacy outsourced service support. To improve global cross-functional coordination and efficiencies, they sought to centralize and consolidate these operations under a single and reliable outsourced service provider.

### Our solution

The client approached Deloitte to help streamline their business operations due to its strong relationship and experience supporting one of their recently acquired companies.

We now deliver ongoing management and support of key technology, systems and processes across the client's back-office—including finance, human resources, tax compliance and advisory, legal, enterprise resource planning (ERP) configuration and deployment, to name a few. We were selected after demonstrating strong multi-disciplinary and technical subject matter expertise, alongside multi-geographical support capabilities.

Additionally, [Business Digital Hub](#) (BDH), Deloitte's global platform for world-class finance outsourcing, is utilized to help the client manage their ongoing accounting and statutory obligations and support internal compliance procedures.

### The outcomes

#### Consolidation of multiple providers

- ✔ Bridge in-demand skills and resource gaps, across critical business functions.
- ✔ Support client expansion into new geographies by helping meet technical and resource requirements in different markets.
- ✔ Continue to provide globally coordinated support using a centralized Deloitte operational team based in Madrid, Spain.

#### Accelerated ERP deployment

- ✔ Deloitte's BDH is tailored to comply with the client's internal procedures and core process workflow, which accelerated the delivery of the new ERP system.

#### Coordination of key business functions across the globe

- ✔ Global procurement systems and workflows are streamlined.
- ✔ Help coordinate and drive the client's multinational tax and legal operations.
- ✔ Provide a scalable framework for incorporating countries into the new Deloitte Business Process Solutions model.

