

Take the pulse of your workforce

Get insights into how your organization is adapting— and how you can support it as you work to recover and thrive

Does your workforce have what it needs—both professionally and personally? It can take much more than a computing device and an Internet connection to enable a productive workforce in this new environment. Specialized tools, training, time management strategies, collaborative capabilities, work tactics, and other operational considerations can all be part of the equation, and the formula will vary from business to business. Preparation—from the top of the enterprise down to your individual workers—is critical for success and for thriving in the future of work. As organizations across the globe continue to embrace remote or alternative work strategies amid the COVID-19 crisis, many of them are operating without clear insights on their readiness and on what their teams need to thrive now or when the world “reboots.”

A path forward

As many individuals, teams, and entire companies need to adapt the way they work, how will your organization understand if it is prepared for this mindset shift—and if your employees have what they need to be able to succeed in this new environment? **Qualtrics® Remote Work Pulse** and **Return to Work Pulse** experience management solutions can provide an ongoing “pulse” that delivers timely insights into the workforce experience and act in real time to help keep your teams thriving. Enabled by Deloitte, these solutions can help you gauge the workforce perspective on this or a future disruptive event, and identify steps that can improve the experience.

Potential benefits

- Gauge organizational mindset and preparedness to recover and thrive as workers shift to remote or alternative work strategies
- Accelerate the development of the new workforce journey for the enterprise, teams, and individual workers
- Enhance employee engagement and help elevate the human experience
- Improve workforce experience and business operations overall—by gathering and acting on insights on morale, effectiveness of communication, and the new work experience to drive decision-making
- Inform recovery planning as you evolve your workforce strategies to thrive in this new environment

How we can help

Addressing the COVID-19 crisis and getting to the “next normal” will likely require industry-specific guidance and a spectrum of skills that extend across business and technology needs. Deloitte can help, providing critical solutions and services for enabling a more resilient organization. Here are a few ways we can help your organization respond, recover, and thrive.

- Develop workforce strategies that use analytical scenarios and consider: workforce supply and demand changes; actions to drive business continuity and accelerate the future of work; and targeted programs for revenue and cost preservation
- Plan, customize, configure, test, and deploy workforce surveys—while helping you identify the “moments that matter” in the remote work experience
- Analyze survey data to generate insights and reports—to identify needs, strengths, and areas for improvement
- Develop recovery strategies for rapidly and effectively act on survey insights
- Align work strategies with other enterprise objectives
- Integrate workforce experience data and tools with other technologies to support “closed loop” capabilities for understanding and elevating the human experience, and for improving your business processes
- Develop and execute strategies to effectively communicate crisis-related information with the workforce and prepare people for changes in how they work

The Deloitte difference

Deloitte’s approach to workforce experience helps organizations embed meaning into work by building workforce programs, technologies, and interactions based on human values. When you work with our team to improve the workforce experience, you get access to Deloitte’s deep industry-specific experience and human capital insights—which grows daily as we help enterprise leaders across the globe reimagine everything and use SAP® solutions to help solve complex business challenges.

Deloitte.

Let’s talk

If getting the most out of remote work is a priority for your organization, we should talk. Contact us to learn how we can help you take the workforce to the next level—so you can effectively address COVID-19-related challenges as well as future waves of disruption.

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