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#### 2023 GLOBAL MARKETING TRENDS

We surveyed **1,015 global executives** including **500 US executives** to better understand how top brands are meeting the needs of today's customers.

n = 1015

Source: Deloitte Global Marketing Trends Executive survey, June 2022

### The 500 US Respondents | Role





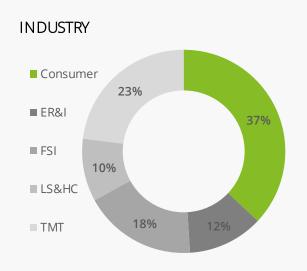


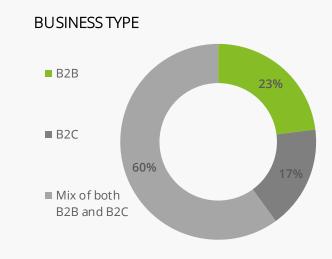
Marketers wear many hats and their titles reflect the evolving demands of their role.

28%

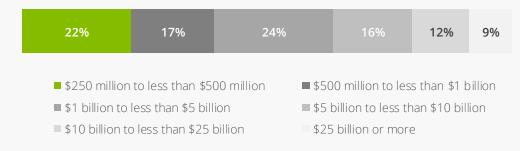
14%

## The 500 US Respondents | Demographics



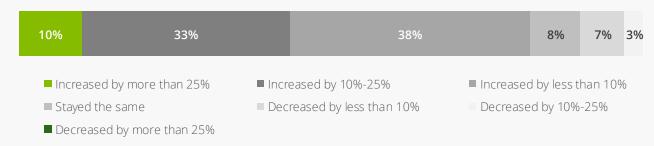


#### ANNUAL REVENUE



Base: United States (n=500)

#### ANNUAL GROWTH RATE



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# Brands answer economic instability with marketing investments

**Financial uncertainty** such as inflation, supply issues and a looming recession is the top-of-mind concern for brands globally. Rather than cost cutting, brands surveyed are planning to weather financial uncertainty with marketing investments.

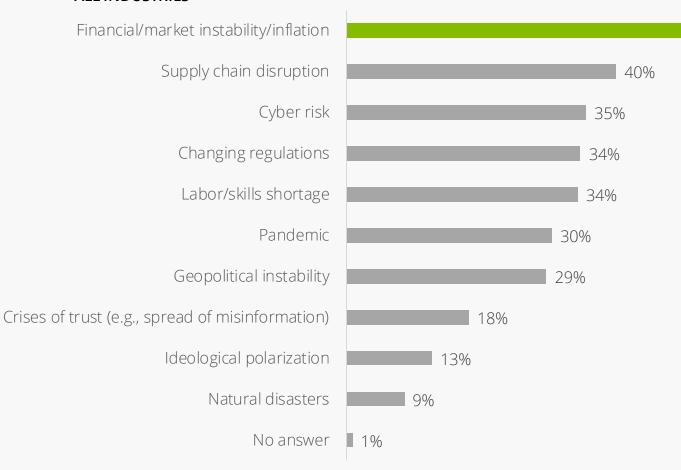
#### Globally, the top three strategies include:

- Accelerating to new digital platforms/technologies
- Expanding into new markets, segments, and geographies
- Implementing systems (such as AI) to create greater customer personalization

## Top External Challenges | United States



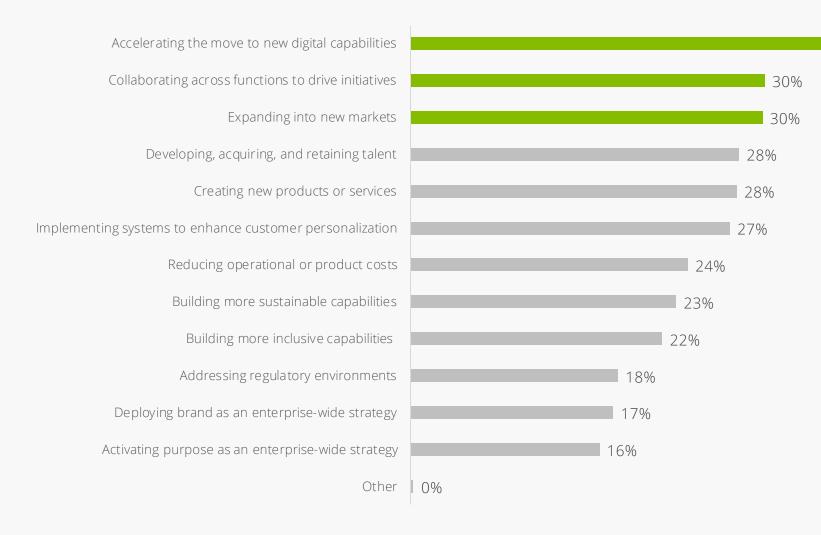
#### **ALL INDUSTRIES**



US companies join the rest of the world in citing financial uncertainty as their top concern.

55%

### Top Priorities | United States





Accelerating the move to new digital technologies/platforms remains #1.

36%

US marketers prioritize collaborating with other business functions at #2.

Expanding into new markets, segments, or geographies remains in the top 3.

# Chief marketing officers drive growth through internal sustainability efforts

#### Leading by example

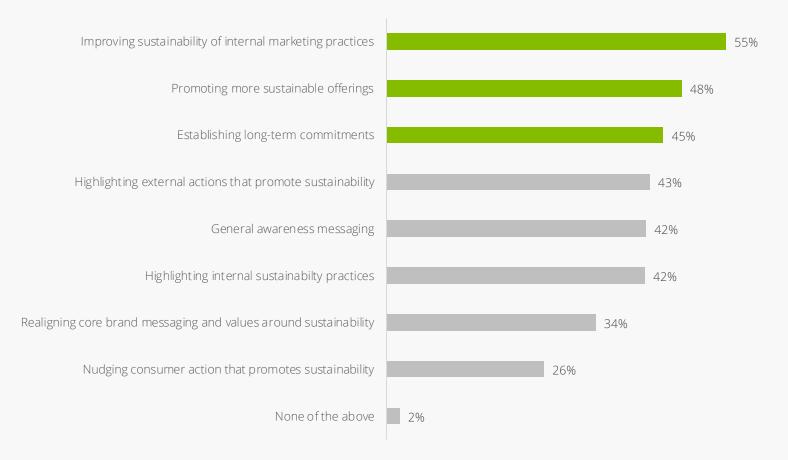
While there are many potential approaches to sustainability, **brands surveyed are concentrating their efforts on shoring up the sustainability of their own internal practices**, rather than trying to influence customer behavior. These efforts not only establish an authenticity to brands' marketing initiatives but leverages heightened awareness of global uncertainties to help build a more secure, sustainable future.

#### Globally, the top three sustainability strategies include:

- Improving sustainability of internal marketing practices
- Promoting more sustainable product and service offerings
- Establishing long-term sustainability commitments

## Top Sustainability Strategies | United States

#### Q20. Which of the following environmental sustainability initiatives are part of your current marketing strategy?





US marketers' top three priorities mirror our global results.

## Creativity as a force for growth

High-growth brands surveyed are prioritizing creativity as a force for long-term growth over their low-growth counterparts. High-growth brands also place a higher priority on increased risk taking, crossfunctional collaboration, and looking to the marketing function for its most creative ideas.

> 86% of respondents agree

The organization's long-term success depends upon its ability to foster creative ideas that can transform the business.

### Creativity | United States

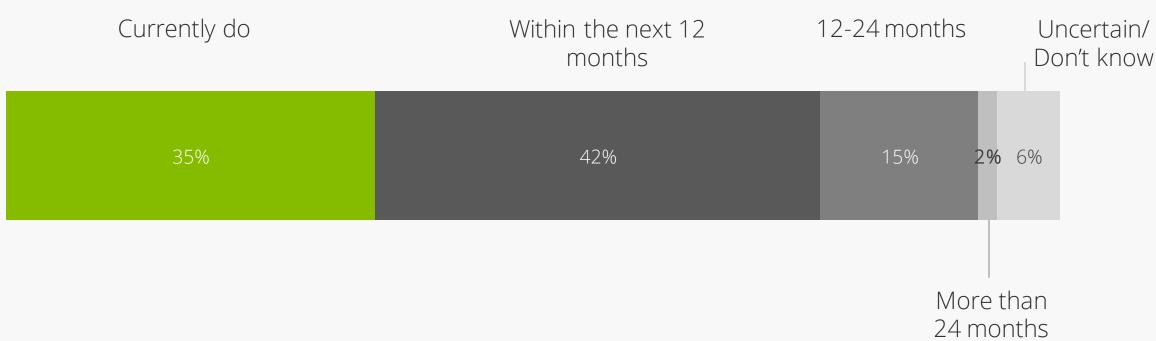
Q21. Please rate your level of agreement with the following statements regarding the role of creativity in your organization: (Strongly Disagree, Disagree, Neither agree nor disagree, Agree, Strongly Agree, Not Applicable)

Filtered by Strongly Agree 49% 48% 45% 41% 36% The organization fosters The organization relies on the The organization promotes The organization's long-term The organization's long-term innovation by encouraging marketing function for its cross-functional collaboration success depends upon its success depends upon its risk-taking and allowing room most creative ideas. to foster new ideas. ability to foster creative ideas ability to integrate for failure. that can transform the sophisticated analytical capabilities into its strategy. business.

## Marketer's Timeline To Partner With Creators | United States

Q12: In what timeframe, if at all, do you plan to partner with creators/influencers as part of your marketing strategy?





## Rising technologies for marketers to watch

Which new technologies most interest marketing leaders this year—and which are likely to sustain their interest over the long term? Marketers have their eye on expanding their investment in blockchain and the metaverse.

38%
are making plans
for the metaverse
this year

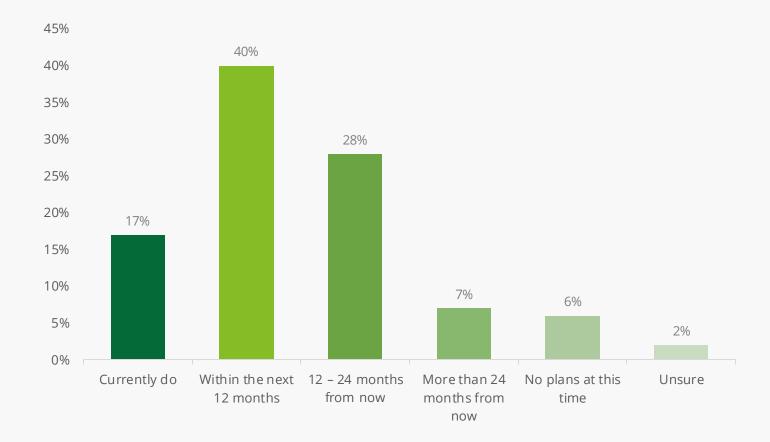
41% have plans for implementing blockchain this year

Although nascent, marketers are laying the groundwork for adoption of new technologies this year. To stay relevant, brands should consider laying out strategy that will benefit them in the long term.

(n=1015)

## Marketer's Timeline For Engaging The Metaverse | United States

Q11. In what timeframe, if at all, does your brand plan to actively participate within the metaverse?



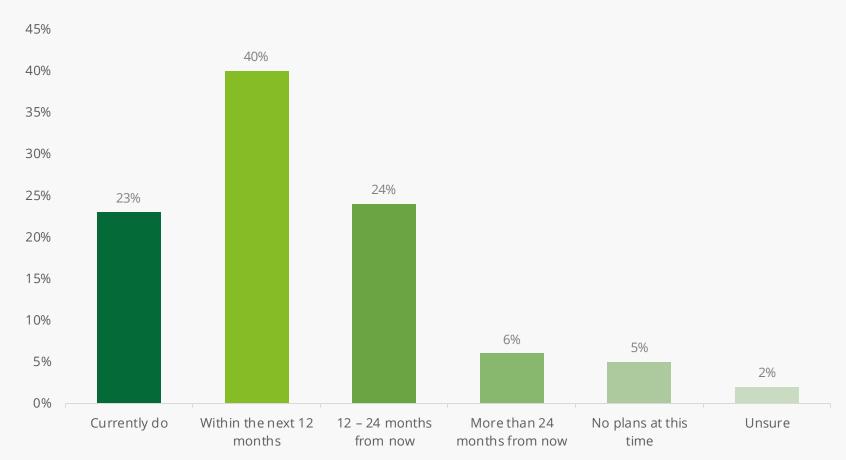


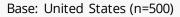
Base: United States (n=500)

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## Blockchain Technologies | United States

Q14. In what timeframe, if at all, do you plan to support your advertising strategy with blockchain technologies?







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