

**Deloitte.**



# Deloitte CITYKIT™

Powered by Oracle Fusion Cloud

Smart municipal transformation simplified

Are you looking for a smart and simple way to realize your city's digital vision?

The Deloitte CITYKIT™ solution can quickly help you get your digital transformation started and keep the momentum going—all while leveraging government-specific leading practices and controlling costs with pre-configured and adjustable features.

# Why Deloitte CITYKIT™?

## Many municipalities need to do more with less.

They also need to modernize their service delivery capabilities to meet the rising expectations of their citizens and employees in the digital age. Yet, few top-tier software providers offer solutions specifically tailored for municipalities. Deloitte CITYKIT™ fills this gap in a smart, easy-to-implement, and cost-effective way.

Designed by Deloitte public sector specialists in collaboration with Oracle and municipal leaders, Deloitte CITYKIT™ is a pre-configured, pre-packaged solution that enables quick deployment and adoption for cities large and small. Deloitte CITYKIT™ can unpack the possibilities of an intuitive cloud-based platform through adjustable settings that reduce the guesswork to achieve targeted outcomes.

Solving problems for our municipalities and aligning with their priorities, the Deloitte CITYKIT™ asset is well positioned for cloud adoption and future success. The adaptable

solution empowers municipalities to modernize their core functions, ERP, SCM, HR and CX with accelerators to speed the implementation and leading practices to improve process efficiency. With it, municipalities can lay the foundation for change, retaining their employees, satisfying their citizens, and growing their economies.

## But this isn't just about technology

This is about simplifying business transformation. Deloitte CITYKIT™ also offers a unique implementation approach based on a hybrid agile methodology, incorporating change management and a commitment to collaboration. Far from "lift and shift," our approach is about taking your unique transformation journey together. Our practitioners focus on collaborating with your municipal team, enhancing the employee experience, and engaging end users so that your organization can hit the ground running with Oracle's integrated cloud platform while preparing for future innovation and expansion.

# So, what is Deloitte CITYKIT™?

## It is exactly what it sounds like.

A "city in a box," a solution designed specifically for municipalities on the Oracle Cloud platform that is pre-packaged and pre-configured with accelerators and delivery guidelines. Delivered differently to enhance implementation, overall team experience, and set the stage for future innovation, Deloitte CITYKIT™ simplifies transformation for municipalities that can foster a global community of sharing, collaboration and shape the future of municipalities.

## And so much more...

The Deloitte CITYKIT™ solution is designed to speak municipal language, understand unique pain points, and mitigate possible constraints. Deloitte CITYKIT™ provides an accelerated experience that helps establish and get the foundation up and running within a predictable timeframe that limits roadblocks. The principal goal is to provide a core foundation on which cities can layer or phase additional enhancements/deployments across pillars. Addressing how our cities best work and adapt, offering a viable, affordable, and capacity friendly city centric model.



# What Deloitte CITYKIT™ could mean for your city

Deloitte CITYKIT™ can deliver value in four main ways:

## People Engagement

- Enhance and simplifying user experience, empower employees through self-service
- Employees working together in new and different ways
- Virtual is a reality
- Expandable
- Available for citizens, employees, business

## Operations Streamlined

- Improve process efficiency and effectiveness through enhanced functionality, automation and actionable data
- Data driven decision making enabled by embedded analytics
- Realize trusted and secure transactions
- Optimize finance processes and improve reporting efficiency
- Meet budget expectations through managed services that provide flexible and controllable operations tailored to your needs

## Technology Enablement

- Establish an integrated cloud platform upon which digitally enabled solutions can be built or integrated
- Decrease technology complexity through a unified data model, built-in standardization, and the adoption of leading business practices
- Gain agility, efficiency, and rapid results
- Allow resources to focus on more meaningful work
- Reduce maintenance costs and channel the savings into funding your digital transformation journey

## Innovation Continues

- Do more with less
- Lay the foundation for enhancing the citizen experience with smart technologies
- Enhance security, mobility, analytics and automation
- Increase visibility across departments
- Share ideas and resources by tapping into an ecosystem of similar-sized cities

## The Deloitte difference

Deloitte is a recognized leader in providing Oracle implementation services to the public sector, with one of the largest and most experienced Oracle practices in the world.

Deloitte also distinguishes itself in the marketplace by bringing multi-disciplinary capabilities to its Deloitte CITYKIT™ engagements. In addition to public sector know-how, these capabilities span strategy, M&A, finance, supply chain, customer relationship management, human capital, tax, cyber security, and Industry 4.0 technologies, such as the cloud, the Internet of Things, AI, machine learning, blockchain, and beyond. Our knowledgeable Deloitte CITYKIT™ teams take the time to understand your city, including its capacity and capabilities, how it works, what makes it tick, and what it fears. This understanding goes a long way toward making your Deloitte CITYKIT™ experience viable, empowering and successful.



## Winning hearts and minds

At its core, a Deloitte CITYKIT™ implementation is a business transformation. That is why our teams focus on winning the hearts and minds of the people using the solution. To gain their buy-in, our approach emphasizes delivering quick wins, embedding change management throughout, leveraging agile to promote adoption, building quality in right from the start, and connecting cities with each other.



## Connect with us

To learn more about Deloitte CITYKIT™ and to experience our decidedly human approach for yourself, please contact:

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### About Deloitte

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